





# Provider vs agency

## Key differences

### Did you know?

We're an expert **provider** of nurse-led care at home and in the community for people aged 0-25 with complex care needs!



	Care provider	Care agency
 <b>Clinical governance</b>	Care planning and clinical governance is overseen and led by a registered Clinical Nurse Manager.	No clinical governance support provided and overall clinical responsibility lies with the client.
 <b>Quality training</b>	High-quality training is always prioritised and is delivered by experienced, registered nurses.	Staff utilise skills and training from previous roles and receive no formal onboarding process.
 <b>Personalised care</b>	Packages are assigned a consistent care team trained for each individual's personalised needs.	Healthcare assistants vary each week and are allocated from bank of staff with standard skills.
 <b>Service improvement</b>	Ongoing service improvement through close collaboration with clients to meet local needs.	No requirement to dedicate resource or time to service improvement and delivery.

For more information on additional benefits that providers like us can offer, visit [our website](#).